



Spring 2010

CTBL News

Colorado Talking Book Library • Denver

Highlighting Patrons in Good Standing

If you are wondering when you will be called about the new digital talking book system, please remember that only patrons in good standing are receiving the new system first. That means patrons with fewer than five overdue books, or patrons who have checked out books in the last year.

For the last three years we have sent out overdue reminders to patrons to encourage them to send back overdue material. These notices serve two purposes; first as a reminder and second as a mechanism to clean up patron records. We understand that, at times, books have been sent back and either never make it to the library or were not checked in properly. If you believe this is the case, call the library and have a reader advisor check your patron record.

One issue that has come up with the digital books on cartridge is that many boxes are coming back to the library empty. Please make sure there is a cartridge in the correct box when you are returning digital books. When cartridges show up without their box or mail card we do not know which patron has returned it. This will result in incorrect information in the patron record and cause overdue reminders to be sent.

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www.myctbl.org

Patrons in Good Standing continued from page 1

We would also like to remind patrons that to stay in active status, you must check out at least one book a year from either the library or download a book from BARD or Unabridged.

From the Director

The technology transition to the digital talking book gives us the opportunity to make changes at the library to our systems and processes. For example, we have moved to a random shelving system in the stacks area for the books. This enables us better inventory control and ensure that patrons get the books they requested and not some random book pulled off the shelf by mistake.

In the Reader Advisor section about service options below, you will see that patrons receiving digital books are put on turnaround service. This is going to be the permanent option for receiving digital books. It will mean that once a patron hits their limit on the number of books they can check out, they will need to send a book back to the library to get a new book. This will help control inventory and encourage patrons to return books when they are finished with them. But don't worry, you will always have enough books to read.

Debbi

**CTBL will be closed on the following days in 2010:
May 28th and 30th, July 5th, and September 6th**

Outreach

Outreach continues at dizzying pace as everyone wants to see the new digital machine. We continue to visit lots of vision support groups around the state. CTBL was represented at many events such as the Technology Fair at the Colorado School for the Deaf and Blind; the Resource Fair at Adams 12 School District; the Denver Parent Transitions Training; and 9Health Fairs in Denver, Aurora, and Pueblo. If you would like Debbi to visit a support group, meet with a group, or know of an event that CTBL should attend, please contact her.

Reader Advisors— Service Options and Book Selection

Are you getting too many books delivered? Maybe you're not getting enough. CTBL has many different ways for you to have books sent to you. A good option to make sure you have enough books is to use our turnaround service. With turnaround service you will decide on a maximum number of books for you to have checked out at one time. As an example, let's use three books. The computer will send you one book a night until you reach your maximum of three. You will not receive any more books until we receive one of your books back. Then you will automatically be sent another book to always keep your total number of books checked out at three. This will keep you in a constant supply of books without having too many on hand. Due to the limited number of digital titles, all patrons receiving digital players are automatically set-up on turnaround service with a maximum of three books. This number will be raised as we receive more books into the collection.

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Service Options and Book Selection continued from page 3

Maybe you're getting enough books, but don't like the titles you are receiving. With most service options, you can decide if you want the computer to pick your books based on subjects you provide, if you want to create a request list of books you would like to receive, or if you'd like to use a combination of both options.

We want you to be completely satisfied with your service and will work with you to ensure you are getting exactly what you want. Please call the library and talk to a Reader Advisor if you feel you need to make adjustments to your account.

Tech Talk—New Digital Players

CTBL's online catalog has been modified so patrons are now able to search for and order digital books. There will be many digital book titles listed with "download only" in the availability column. These items are available for download from the BARD web site hosted by the National Library Service.

To find items with available copies in the library follow the steps below on the Basic Search page:

- Step 1.** Enter a subject, title or author's name in the text box next to Search For
- Step 2.** Go to the Search Options section
 - a. Select "Titles with Available Copies" next to Availability
 - b. Select "Digital Books" next to Media.
- Step 3.** Click the Submit Search button

If you just want to look at all the digital books in a certain category, don't follow Steps 2 and 3. In the list that is generated, you will know you can place a request on a book if the availability column says either "copies available" or "checked out". Due to the limited number of digital books, items in this category are not available for rush service.

There are two corrections to the **Tech Talk** article from our Winter 2010 newsletter:

1. Independent Living Aids is no longer selling blank cartridges for the digital player.
2. The web site for the BARD application was listed incorrectly. The correct address is:
<https://nlsbard.loc.gov/cgi-bin/public/nlsbardprod/accountrequest.cgi?libcode=CO1A>

You can now purchase cartridges at either:

Perkins Products—

https://secure2.convio.net/psb/site/Ecommerce?store_id=1101&FOLDER=0

American Printing House—

http://shop.aph.org/webapp/wcs/stores/servlet/Product_Digital%20Talking%20Book%20Cartridge_1-02610-00P_10001_11051

If you purchase your own cartridge, please put your name and patron ID number on it. That way we can mail it back to you if you send it to the library by mistake.

Upcoming Events of Interest

- **Low Vision/Blind Solutions Expo**

Co-sponsored by the Cross-Disabilities Coalition and Second Sight

Friday, June 4th from 3-7 p.m. in **Montrose**
Health and Human Services building on Townsend

Saturday, June 5th from 11 a.m.-3 p.m. in **Grand Junction**
First Christian Church at 111 N. 1st St.

For detailed information contact Carol Inglis at 970-241-4619 or second.sightllc@yahoo.com

- **Senior Resource Fair**

Saturday, August 28th from 9 a.m.-noon
Evangelical Free Church at 3000 E. Main St. in **Canon City**

For more information contact Susan Daggett at 719-269-1524

- **Vision Resource Expo**

Co-sponsored by the Colorado Springs Independence Center and the Division of Vocational Rehabilitation

Friday, September 17th from 9 a.m.-noon
Colorado Springs Independence Center
729 S. Tejon St. in **Colorado Springs**

For detailed information contact either:

Patty Wagner/DVR, 719-482-7980 or patty.wagner@state.co.us
Nancy Hunt/CSIC, 719-471-8181 or nancy@csicindliving.org

Advocacy for CTBL

Given the current economic climate and the state's budget situation, the Board of the Friends invite you to call your state legislator to tell them about the Colorado Talking Book Library and let them know how much the library's services mean to you. If you need their name or phone number, the reader advisors can give that information to you when you call the library. Please do not send letters to CTBL.

Resource of Interest

Carol Inglis—formerly the Vision Specialist with the Colorado Division of Vocational Rehabilitation in Grand Junction—is now making services available to the Western Slope through *Second Sight, llc, Low Vision and Blindness Alternatives*. Carol continues to teach adaptive living skills and orientation and mobility, as well as provide information, education, and resources on many aspects of vision loss.

In addition to the teaching services, Carol has teamed with AGA, LLC of Colorado Springs to be the Western Slope representative for a number of companies that produce CCTVs and blindness technology. She will also be making some of the more common smaller devices and magnifiers locally available . Previously they could be purchased only through catalogs or Front Range stores.

For more information, a free introduction to teaching services, or a free demonstration of several types electronic video magnifiers (CCTVs), please contact Carol at 970-241-4619, second.sightllc@yahoo.com, www.secondsightllc.net, or Second Sight, 130 Sunset Hills, Grand Junction, CO 81503.

Summer Reading

“**Make a Splash and Make Waves**” are the themes for CTBL’s summer reading program, which will run from June 14th to August 15th. Patrons under 17 years of age will receive a letter and registration form in May. A reading list with titles relating to the theme will be sent upon registration.

To qualify for prizes the required reading is a minimum of two hours per week every week. Prizes will include gift cards for ice cream, pizza, or subs. The top 10 patrons reading the most number of hours will be in a drawing for the grand prize—a \$25 gift certificate to amazon.com or Barnes & Noble or their own person cartridge with USB adaptor.

There will be a couple of programs at the library so check out the web site for more information.

Third Annual Patron Open House

Tuesday, July 20th from 10 a.m. to 1:30 p.m.

Come visit your library, meet the staff, have a tour, get your answers about the new digital talking book system answered, try out the studio by recording your story about the library and enjoy refreshments. Fun was had by all last year. You might consider not arriving right at 10 a.m., since last year it was the most crowded time.

Volunteer News—CTBL Volunteers are Gold!

Every spring we look forward to thanking our Volunteers for their dedication to CTBL. This year was no exception and for a full week, we honored every volunteer with a small gift and an abundance of refreshments provided by the staff. The break room was festively decorated in the theme "CTBL Volunteers are Gold!" The staff thanked each volunteer for their hard work and commitment to CTBL patrons.

Every year the volunteers contribute more hours, help in more areas of the library, and become more valuable to us. In the last year they contributed the equivalent work of 10 full time employees. This is a major reason that CTBL can deliver quality service to our patrons and consistently achieve a 99% satisfaction rating.

During the transition to the new digital system, there has been lots of extra work at the library and our volunteers have stepped in to help out. We have many new faces and are thrilled they are joining us in serving our patrons across Colorado.

Here in Colorado we know our volunteers are as precious, priceless, and rare as the gold buried in the Rocky Mountains!

New volunteers
at Brunch,
December 2009



Collection News— Suggestions from New Additions

Suggestions from the hundreds of Large Print books:

PR017720

First Family Author: David Baldacci

When the niece of First Lady Jane Cox is abducted, Jane asks former Secret Service agents Sean King and Michelle Maxwell, now private investigators, to help search. Meanwhile in Alabama, an obsessed man is carefully preparing to take on the first couple. Violence and strong language. *Fiction. 2009* (Bestseller)

PR18218

The Girls of Room 28: Friendship, Hope, and Survival

Author: Hannelore Brenner

From 1942 to 1944, twelve thousand children passed through the Theresienstadt internment camp on their way to Auschwitz. Only a few hundred of them survived the war. In the mid-1990s, German journalist Hannelore Brenner met ten of these child survivors—women in their late seventies today, who reunite every year at a resort in the Czech Republic—and gives us an unprecedented picture of their extraordinary strength, sacrifice, and indomitable will.
Non Fiction

PR18282

Living Oprah Author: Robyn Okrant

What happens when a thirty-five-year-old average American woman spends one year following every piece of Oprah Winfrey's advice on how to "live your best life?" Robyn Okrant devoted 2008 to adhering to all of Oprah's suggestions and guidance delivered via her television show, her web site, and her magazine. This is a month-by-month account of that year, as Okrant reflects on the rewards won, the lessons learned, and the tolls exacted. *Non Fiction*

PR018283

Fantasy in Death Author: J.D. Robb

Investigating the bizarre murder of a millionaire video game maven within a locked room, NYPSD Lieutenant Eve Dallas is baffled by a lack of suspects and the victim's demise in spite of his considerable resources. *Fiction*

PR18268

The Disciple Author: Stephen Coonts

Iran is weeks away from acquiring nuclear weapons and has every intention of using them to strike first. Only CIA Tommy Carmellini and Jake Grafton can stop a nuclear nightmare. They want to stop the attack before it launches a new world war. *Fiction*

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Suggestions from New Additions continued from page 11

Suggestions from the Colorado Collection:

CC8175

Chipeta, Queen of the Utes: A Biography

Authors: Cynthia S. Becker and P. David Smith

Narrator: Toni Gwinn

A biography of Chipeta written by the authors of a book about her husband, Ute Chief Ouray. Portrays Chipeta as a trusted confidante and faithful companion to her husband and as an exemplary lifelong citizen of the Ute nation.

CC8202

The Chinese Alchemist

Author: Lyn Hamilton ** Narrator: Cathy Gloeckner

Antique dealer Lara McClintoch is targeted by ruthless criminals while trying to recover an eighth-century Tang Dynasty silver box. The box has an alchemical formula for the elixir of immortality etched on the inside of the lid. The rare item holds the key not only to the mysterious death of a museum curator, but to Lara's own survival.

CC8193

Cutthroat: High Stakes and Killer Moves on the Electronic Frontier

Author: Stephen Keating ** Narrator: Moni Monismith

The author, a business reporter at *The Denver Post*, tells the story of cable television's rise and the launch of its arch-competitor, direct broadcast satellite. In such characters as John Malone, Rupert Murdoch, Charlie Ergen, Bill Gates, and Al Gore, he has plenty of fodder. The world the book details is one of constantly shifting alliances and allegiances and Ludlum-esque political and business intrigues.

CC8195

Colorado History; #12

Narrator: Joanne Rudoff

An issue of a periodical published by the Colorado Historical Society. Includes the following essays: "A Wonderful Field for the Novelist: Hamlin Garland's Forgotten Tour of Colorado" by Virgil Mathes and Gary Scharnhorst; "Lectric Fuid at the Tips of His Fingers: Lee J. Kelim and the Loveland Light, Heat, and Power Company" by Adam Thomas; "Save your rags!": Paper-making comes to the Rocky Mountains" by Ginny Kilander; and "Monuments of Permanent Achievement: The WPA Buildings of Southeastern Colorado" by Jacqui Ainley-Conley.

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Suggestions from New Additions continued from page 13

Suggestions from the Colorado Collection (continued):

CC8199

'77: Denver, the Broncos, and a Coming of Age

Author: Terry Frei ** Narrator: Maurice Devany

For Denver Broncos fans of the 60s and 70s, few experiences will ever rival the Orange Crush season of fall 1977. The four-month surge of the team's mounting wins turned the Broncos into AFC champions after 16 years of anticipation and filled the city of Denver with magic and excitement. Award-winning author Terry Frei recounts an intimate view of a transforming city and professional sports team, the politics of the era, and the cultural significance of the Broncos' rise to championship.

CC7262

Cross Fire

Author: Giles Tippette ** Narrator: Nelson Grabenstetter

Texas. Flood, a money-grubbing businessman, is driving an illegal herd of Mexican cattle toward the Half-Moon ranch, bringing with it the risk of Mexican tick fever. With little support from the law or his fellow cattlemen, it's up to Justa Williams to do his best to stop the interlopers. Contains some violence, some strong language, and some descriptions of sex. ISBN on book: 9780515103915.

Contributions to The Friends of the Colorado Talking Book Library and The Colorado Talking Book Library



An additional way to contribute to either the Friends or to CTBL is through a charitable bequest as part of a will or through life insurance. You do not have to rewrite your current document but can add a written amendment called a codicil. Such a bequest only becomes irrevocable at your death. Giving to the library helps support the programs and service we provide to our patrons and helps to secure the future.

How to Reach Us:

303-727-9277—metro Denver
1-800-685-2136—outside Denver
www.myctbl.org

- Dwight D. Jones, Commissioner
- Eugene Hainer, State Librarian
- Debbi MacLeod, Director, CTBL

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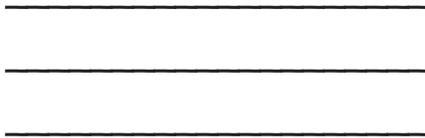


Colorado State Library



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Free Matter for the
Blind & Handicapped



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